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AZ CORP COMMISSION
DOCKET CONTROL

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April 3, 2009
Via Overnight Delivery
Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

Re: ACN Communication Services, Inc.
Revision for Arizona Tariff No. 2 (Local Exchange)
Docket No. T-03835A-09-0132

Docket Control:

Enclosed please find the original and thirteen (13) copies of a replacement page for the revision to Arizona Tariff No. 2 (Local Exchange) filed on behalf of ACN Communication Services, Inc. on March 17, 2009, Docket No. T-03835A-09-0132. This filing corrects the flat late payment fee to read "\$5.00" instead of the originally filed amount of "\$5.50". Additionally, the original filing included the wrong customer notice. A copy of the correct customer notice that is being sent to customers during the March/April billing cycles, along with the Affidavit of Customer notice, is enclosed. The Company respectfully requests an effective date to remain as May 16, 2009.

The following amended tariff page is enclosed:

Section 2, 3rd Revised Page 21 Increases Late Payment Fee

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3005 or via email at mbyrnes@tminc.com. Thank you for your assistance.

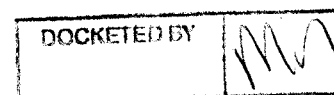
Sincerely,

Monique Byrnes, Consultant to
ACN Communication Services, Inc.

Arizona Corporation Commission
DOCKETED

APR -7 2009

MB/sp
Enclosures
cc: R. Glassman - ACN
file: ACN - AZ Local
tms: AZf0902a



SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (Cont'd.)**

- C. The Monthly Recurring Charges are billed in advance. Monthly Recurring Charges are accrued in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, within twenty (20) days of the mail date on the bill, then a late payment penalty shall be due the Company. The late payment penalty shall be \$5.00 or that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 2%, whichever is greater. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. (I)
- F. The Customer will be assessed a *maximum* charge of thirty-five (\$35.00) for each check submitted by the Customer to the Company that a financial institution refuses to honor. See Section 11.1.6 of this tariff for current charges.
- G. If service is disconnected by the Company in accordance with Section 2.6 following and later restored, restoration of service will be subject to all applicable installation charges. (I)

Issued: March 17, 2009

Effective: May 16, 2009

Issued by:

Richard Boughrum, Treasurer/CFO
1000 Progress Place NE
Concord, North Carolina 28025

AZf0902

ARIZONA CORPORATION COMMISSION

IN THE MATTER OF THE FILING BY
ACN COMMUNICATION SERVICES, INC.
FOR AN INCREASE IN THE
LATE PAYMENT FEE

AFFIDAVIT OF NOTIFICATION

STATE OF NORTH CAROLINA

COUNTY OF CABARRUS

I, Lynn T. Buchane, being of full age and duly sworn according to law, do hereby depose and state as follows:

1. I am the Director of Project Mgmt of ACN Communication Services, Inc.
Title

2. As such, I am familiar with the Customer Notification for the increase in the Late Payment Fee in Arizona.

3. To the best of my knowledge, information and belief, said Customer Notification is being provided to all affected Customers through a bill message in the March/April 2009 bill cycles.

Name: Lynn T Buchane
Title: Director, Project Mgmt

Sworn and subscribed to before me this

2 day of April 2009.

Mary D. Cramley
Notary Public

My Commission Expires
April 12, 2011

ACN Communication Services, Inc.
Bill Message Customer Notice - Late Payment
Arizona
March/April 2009

ACN Communication Services, Inc. is proposing the following changes to its rates and charges:

	<u>Current Rate</u>	<u>Proposed Rate</u>
Late Payment	1.5%	\$5.00 or 2% whichever is greater

These changes may increase your total charge. These changes will be voted on at a future Open Meeting of the Arizona Corporation Commission (Commission). These changes will become effective only upon approval by the Commission. If you have any questions, please contact Customer Care at 888-226-9013 for local service and 877-226-1010 for long distance service or visit us at our website at www.myacn.com. If you have further questions, you may contact the Consumer Services Section of the Commission at 602-542-4251 or 1-800-222-7000 or you may go to its website at: www.azcc.gov.